



419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

May 17, 2012

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Crossroads RV Inc.  
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV ("Crossroads") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Models</u>	<u>Model Years</u>
Cruiser	2011

The total number of vehicles subject to this recall campaign is: 77.  
These vehicles were built between 8/5/10 and 12/15/10.

- B. Description of Defect. The vehicles subject to this recall campaign were manufactured with the incorrect information on the Federal Identification Tag, Tire and Loading Information Label, and The Recreational Vehicle Cargo Carrying Capacity Label. The Federal Identification Tag lists the wrong Gross Vehicle Weight Rating (GVWR). The GVWR of these vehicles were listed as 13,800 lbs. and should have been listed as 12,270 lbs. The error in the GVWR also caused the cargo carrying capacity of the trailers to be incorrect on the Tire and Loading Information Label, and The Recreational Vehicle Cargo Carrying Capacity Label. With the incorrect GVWR and cargo carrying capacity information a consumer could overload the vehicle resulting in personal or property damage.
- C. Basis for Determining that a Defect Exists. The defect was discovered after an internal review of the information listed on the labels. A review of the information

stored on file for each vehicle led to the determination of the beginning and ending production range.

- D. Remedying of Defect. The remedy is to send a new Federal Identification Tag, Tire and Loading Information Label and The Recreational Vehicle Cargo Carrying Capacity Label to the owners to place over the current labels on their trailers. This will be done at no charge to the vehicle owner.
- E. Owner Notifications. Crossroads will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
- F. Quarterly Reporting Requirements. Crossroads will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA..

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-7965 or Janae Kurtz, Crossroads at (260) 593-2866.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager