

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On December 20th, 2011, United Expressline^{INC} [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 5/9/12

Furnish the manufacturer's identification code for this recall (if applicable): Dexter IIE-057

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

United Expressline^{INC} DBA United trailers
19985 County Rd 8 Bristol TN 37620

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.


Mr. Lynn (Woody) Woodiwiss Vice President of Operations
LWoodiwiss@united-trailers.com

Telephone Number: 574-848-7088 Fax No.: 574-848-4643

Name and Title of Person who prepared this report.

same as above

Signed:



¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): United Model Years Involved: 2012 Model(s): UXT-8.524TH70

Production Dates: Beginning: 10/13/2011 Ending: 10/18/2011

VIN Range: Beginning: 48BTE2428C1 Ending: _____

Vehicle Type: Truck Body ^{trailer} Bodystyle: Flat top trailer tag

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

This one tag trailer is the only one to receive the option electric/hydraulic actuator during the recall time frame

Make(s): United Model Years Involved: 2012 Model(s): UX6N-8.544TR60

Production Dates: Beginning: 11/16/2011 Ending: 12/16/2011

VIN Range: Beginning: 48B6E443XCA Ending: _____

Vehicle Type: Truck Body ^{trailer} Bodystyle: Flat top trailer gooseneck

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

This one gooseneck trailer is the only one to receive the option electric/hydraulic actuator during the recall time frame

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

we produced 2 trailers they are listed above. .000333%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
① Uxt-8.524+H70	2012	① Trailer of this model
① UX6N-8.544+R60	2012	① Trailer of this model

Total Number Potentially Affected by the Recall: ②

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 0.000333% of 2011 production

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Dexter indicated to United Expressline that we had purchased 2 of the actuators in question during the time period in question.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Dexters recall letter said the brake actuator could have critical components which could fail prematurely and result in loss of braking. These actuators are installed between the axles and hitch. On tag trailers *goose neck models

Describe the cause(s) of the defect or noncompliance condition.

Failure of critical components with the electric/hydraulic brake actuators.

Describe the consequence(s) of the defect or noncompliance condition.

Loss of braking effort by the trailer

Identify any warning which can (a) precede or (b) occur.

Loss of brakes.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Dexter Axle 2900 Industrial Parkway East P.O. Box 250
Elkhart IN 46515

Phone 574-295-7888 Fax 574-295-8666

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

William L Dunlap Sr. Vice President of Engineering Dexter Axle

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

6. Received letter from Dexter on December 20, 2011 describing the problem with the electric/hydraulic brake actuator. NO - injuries, fatalities, Dexter handled the repairs which took little time to fix, because we called the dealers and got a hold of the retail customer. I believe all repairs were made by end of year 2011.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Dexter arranged repairs and new parts quickly and at No cost to anyone.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The parts were replaced which was the remedy / condition was possible failure of parts within the brake actuators.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

they fixed the defective parts within ^{the} brake actuators.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The two trailers were already in the retail customers hands. No production was changed, due to the fact that the next time this option was ordered Dexter had the corrected product available.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

We sent certified mail and emails to our dealers on December 21, 2011 one day after Dexter had notified United Expressive Inc. No problems implementing the recall as far today the trailers have been repaired.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.