

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

April 27, 2012

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Crossroads RV Inc.
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Elevation	2012

The total number of vehicles subject to this recall campaign is 24.
These vehicles were built between 11/7/11 and 2/22/12.

- B. Description of Defect. The vehicles subject to this recall campaign have been manufactured with a fuel tank that is too high in relation to the fuel fill point. The fuel tank on board the trailer is installed too high in the vehicle which does not permit the tank to be filled properly. The condition exists where fuel can come back out of the fuel filler neck and spill. The spilled fuel creates a condition where fire or an explosion can occur in the presence of an ignition source resulting in personal injury or death.
- C. Basis for Determining that a Defect Exists. Crossroads was made aware of the defect during a routine service follow-up on April 18, 2012.

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- D. Remedying of Defect. The remedy is to replace the fuel tank mounting brackets allowing the fuel tank to sit lower in the vehicle enabling proper fuel fill into the tank. Crossroads has agreed to remedy the defect without charge to the owners. Current production vehicles have already been remedied and are not subject to this recall.
- E. Owner Notifications. Crossroads will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
- F. Dealer Notifications. Crossroads will notify the Crossroads dealers of this recall. A copy of the dealer's notification is attached for approval.
- G. Quarterly Reporting Requirements. Crossroads will file quarterly reports in connection with this recall campaign.
- H. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Alicia Dunafin, Crossroads at (260) 593-2866, Ext. 442.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager