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By Recall Management Division at 7:12 am, Apr 10, 2012

TEMSA GLOBAL

Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington DC, 20590
USA

Notification to NHTSA in accordance with 49 CFR Part 573

Dear Associate Administrator for Safety Assurance,

On April 3, 2012 Temsa Global decided that a noncompliance with FMVSS 217 may exist on TS35 models, and is consequently furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Please find enclosed 573 Defect and Noncompliance Report for the recall of passenger buses of make Temsa Global.

Yours sincerely,

Osman Gazi Dündar
R&D Manager



PART 573 Defect and Noncompliance Responsibility and Reports

On April 3, 2012 Temsa Global decided that a noncompliance with Federal Motor Vehicle Safety Standard No.217 exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: April 05, 2012

Furnish the manufacturer's identification code for this recall (if applicable): N.A.

- 1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.**

Manufacturer :

Temsa Global Sanayi ve Ticaret A.S.
Yolgecen Mah., Turhan Cemal Beriker Bulv.,
No: 561, 01323 Adana, TURKEY

Import Agent:

CH Trading Company
5410 Cameron Street, Suite 202
Las Vegas, Nevada, 89118, USA

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

- 1) Muhammet Can , International Customer Services Manager

Telephone Number: +90 0 533 293 78 15

Email : muhammet.can@temsaglobal.com

- 2) Cem Yazmanoglu, Temsa USA Regional Manager

Address : TEMSA USA
TEMSA EUROPE NV D/B/A TEMSA USA
3133 MAPLE DRIVE, SUITE 100
ATLANTA, GA 30305, USA

Telephone Number : +1 404 602 0151

Email : cem.yazmanoglu@temsaglobal.com

- 3) Marvin Borntrager, Manager-Parts.Technical & Warranty

Address : 410 W. Taft-Vineland Rd.
Orlando,FL 32824
24/7 Support 877-85TEMSA
www.chbussales.com

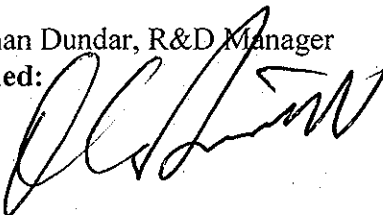
Telephone Number : 407-601-7801

Email : mborntrager@chbussales.com

Name and Title of Person who prepared this report.

Osman Dundar, R&D Manager

Signed:



I. Identify the Vehicle Models Involved in the Recall

Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Temsa Global

Model Years Involved: TS35 /2007- 2008-2009-2010 -2011-2012 model years

Model(s): TS35

Production Dates:

1. 2007 - TS35

Production Date : 2007

VIN Range: Model Year 2007

2. 2008 - TS35

Production Date : 2008

VIN Range: Model Year 2008

3. 2009 - TS35

Production Date : 2009

VIN Range: Model Year 2009

4. 2010 - TS35

Production Date : 2010

VIN Range: Model Year 2010

5. 2011 - TS35

Production Date : 2011

VIN Range: Model Year 2011

6. 2012 - TS35

Production Date : 2012

VIN Range: Model Year 2012

Vehicle Type: Bus

Bodystyle: Motorcoach

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

Suspected vehicles have the percentage of production is 100 % for TS35 model.

II. Identify the Recall Population

Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Number of Vehicles : 153

Model Year Potentially Involved : 2007-2008-2009-2010-2011-2012

Total Number Potentially Affected by the Recall: 153

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

50% - 100 %

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

After informed by our US dealer about that labels are not in proper positions on the vehicle then we checked the vehicles on production line . We worked on regulations and find out that some of the labels were sticked in improper locations. Then we corrected the vehicles in production. And we decided that the labels on the vehicles which were dispatched to USA, may be sticked on improper places.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

According to FMVSS 217 , Item S5.5, In buses other than school buses, and except for windows serving as emergency exits in accordance with S5.2.2.3(b) and doors in buses with a GVWR of 10,000 pounds or less, each emergency exit door shall have the designation "Emergency Door" or "Emergency Exit," and every other emergency exit shall have the designation "Emergency Exit" followed by concise operating instructions describing each motion necessary to unlatch and open the exit, located within 16 centimeters of the release mechanism.

Some of the emergency exit mechanism instruction labels may have been installed farther than 16 cm from the release mechanism.

Describe the cause(s) of the defect or noncompliance condition.

In the production line some labels may be installed farther than 16 cm.

Describe the consequence(s) of the defect or noncompliance condition.

Passengers might spend extra time in reading the release mechanism instructions in case of emergency.

Identify any warning which can (a) precede or (b) occur.

N.A.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N.A.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N.A.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

N.A.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

We are informed by our US dealer that some of the instruction labels are not installed in proper locations. Then we checked the buses on production line. And we decided that some vehicles' labels are exactly installed on

improper places. We worked on FMVSS regulations and as a result, find out that there is a noncompliance with FMVSS 217.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

The vehicles in the scope of recall process will be checked and if the labels are on improper locations then the new instruction labels and "Emergency Exit" label will be installed on vehicles within 16 cm. of release mechanisms. Temsa has voluntarily decided to install new instruction labels for all suspected vehicles, free of charges.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Service bulletin will be sent when it is completed.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The recall condition was corrected in production.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

April 2012: New Labels expected to be available.

April 2012: Safety recall expected to be mailed out to customers.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.

A DRAFT copy of the notification documents will be submitted by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

These documents will be submitted separately from those provided in accordance with Part 579.5 requirements.