

# Elkhart Coach

52807 County Road 7  
Elkhart, Indiana 46514

## Defect Information Report (Section 573.6)

April 11, 2012

**(c)(2) Manufacturer:** Elkhart Coach  
52807 County Road 7  
Elkhart, Indiana 46514  
(574) 264-5179

**Brands:** Braun Series (AA through DA) Century 2 and Vista 2

**(c)(2) Vehicles identification:**

**Models affected:**

NVL917FIB-2 & BB-00093

**Model Years:** November 1, 2006 to September 30, 2010

**Manufacture Dates:** November 1, 2006 to September 30, 2010

**Basis for Determining Population:** All models installed with a Braun Century 2 or a Vista 2 models NVL917FIB-2 and BB-00093.

**Component Manufacturer if other than the vehicle manufacture:** Braun Corporation.

**(c)(3) Total Number of Vehicles Potentially Affected:** 761 buses

**(c)(4) Percentage of Vehicles Estimated to Contain the Defect:** 100%

**(c)(5) Description of the Defect:** BRAUN IS RECALLING CERTAIN CENTURY-2 AND VISTA-2 WHEELCHAIR LIFTS MANUFACTURED FROM NOVEMBER 20, 2006, THROUGH SEPTEMBER 10, 2010, INSTALLED AS AFTERMARKET EQUIPMENT ON VARIOUS VANS AND TRANSIT BUSES. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

**(c)(6) Chronology of Principle Events:**

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

**(c)(7) Noncompliance-test or other data:** Not applicable

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**(c)(8) Remedial program:**

BRAUN WILL NOTIFY OWNERS, AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT MARCH 30, 2012. OWNERS MAY CONTACT BRAUN CUSTOMER SERVICE CENTER AT 1-800-488-0359.

**Estimated Dealer Notification Date:** Elkhart Coach estimates dealer notifications to be complete by 04/30/12.

**Estimated Owner Notification Date:** Elkhart Coach estimates owner notification to be complete by 04/30/12.

**Reimbursement Plan:** Parts and labor for the repair will be at no charge through the Braun Corporation.

**(c)(9) Communication sent to dealers and owners:** A copy of Elkhart Coach's **dealer** notification letters been submitted with this report.

**(c)(10) Copy of proposed owner notification letter:** A copy of Elkhart Coach's **owner** notification letter has been submitted with this report.

**(c)(11) Manufacturer's campaign number:** Recall # 12E-002