



866 West Wilbeth Road, Akron, OH 44314

Date

Via Federal Express and Email

Jennifer T. Timian, Esq.
Chief, Recall Management Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

DEFECT NOTICE UNDER 49 CFR Part 573

Dear Ms Timian:

In accordance with 49 USC 30118 and 49 CFR Part 573, this is a report under 49 CFR 573.6 informing you that MOBILITY CONQUEST LLC has determined that a defect may exist in some Mobility Conquest vehicles manufactured by MOBILITY CONQUEST and sold in the United States.

Pursuant to 49 CFR 573.5(c), MOBILITY CONQUEST provides the following information (per 49 CFR 573.5(b), new and/or updated information will be submitted as it is available):

1. **Manufacturer's name:** Mobility Conquest LLC, Akron Ohio. Contact person – Denny Summers, Vice President, 1090 West Wilbeth Road Akron, OH 44314; Tel. 800 769 8267. Mobility Conquest did not manufacture the vehicles at issue. Martin Conquest, a now defunct British company, manufactured the vehicles. Mobility Conquest acquired technology from MC in 2010, is now a US manufacturer and distributor of a similar product, and therefore has taken responsibility for this recall.
2. **Identification of vehicles potentially containing the noncompliance:** MY 2009 through 2010 Mobility Conquest vehicles manufactured from November 2009 through January 2011. A list of the VINs is *attached*.

Description of basis of determination of recall population: Mobility Conquest LLC has determined some vehicles were manufactured with insufficient brake line insulation.

3. **Total number of US vehicles potentially containing the defect:** The number of Conquest vehicles sold in the USA that could have this problem potentially totals 48.
4. **The percentage of vehicles specified in #3 above estimated to contain the defect:** <10%.
5. **Description of the defect:** MOBILITY CONQUEST has determined that the brake lines may have insufficient insulation; and if so, heat from the exhaust deflector could cause brake line melting and leakage of brake fluid, which in turn could cause brake failure.

MOBILITY CONQUEST has revised its manufacturing process to avoid similar problems in the future.

Warnings which can precede the brake line melting:

- Brake line damage, or melting of protective jacket on the brake line.
- Brake fluid loss.

6. **Date on which determination of defect was made:** The determination was made on March 30, 2012, based on information from an analysis of 10 vehicles and one brake failure in the field. *There are no known accidents, crashes, or injuries.*
7. N/A.
8. **Description of program for remedying the defect:**
 - MOBILITY CONQUEST will notify 14 affected vehicle owners and 28 dealers in MOBILITY CONQUEST records.
 - MOBILITY CONQUEST utilizes an independent dealer network and MOBILITY CONQUEST to distribute the Mobility Conquest vehicle. MOBILITY CONQUEST has 20 locations of its own in the following cities: Birmingham, AL; Los Angeles, CA; San Jose, CA; Pasadena, CA; Jacksonville, FL; Atlanta, GA; Chicago, IL; Detroit, MI; Saginaw, MI; Farmingdale, NJ; Albany, NY; Akron, OH; Cincinnati, OH; Toledo, OH; Pittsburgh, PA; Chattanooga, TN; Nashville, TN; and Milwaukee, WI. They will also repair affected vehicles at the owner's residence or office, free of charge.
 - **Estimated date on which MOBILITY CONQUEST will begin sending notifications to owners:** Owners letters will be faxed and mailed by 4/16/2012. **Estimated date on which MOBILITY CONQUEST will complete such notification:** 4/18/2012.
 - MOBILITY CONQUEST shall reimburse owners for any brake line melting that occurred prior to the owner receiving the recall notice.

9. **Copies of all notices, bulletins, and other communications that relate to the noncompliance and sent to more than one dealer or purchaser:**
The draft dealer bulletin is attached.
10. **Draft Owner notification letter is attached.**
11. **Manufacturer's campaign number:** MOBILITY CONQUEST will use the number assigned by NHTSA.

Respectfully submitted,

MOBILITY CONQUEST LLC

Dennis W. Summers
Vice President