

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On March 29, 2012, RoadClipper Ent. [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: March 29, 2012

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

RoadClipper Enterprises, Inc.

dba/Diamond C Trailer Mfg.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Kim Crabb, corp Secry

Telephone Number: 903 572-2834 Fax No.: 903 572-4859

Name and Title of Person who prepared this report.

Kim Crabb, Corp Secry

Signed:



¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Fleetneck **Model Years Involved:** 2012 **Model(s):** FMAX210L40X102

Production Dates: Beginning: 10/2011 **Ending:** 10/2011

VIN Range: Beginning: 46UFU402XC1 **Ending:** same

Vehicle Type: trailer **Bodystyle:** flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

manufactured with electric over hydraulic brake system

Make(s): Fleetneck **Model Years Involved:** 2012 **Model(s):** FMAX212L30X102

Production Dates: Beginning: 11/2011 **Ending:** 11/2011

VIN Range: Beginning: 46UFU3027C1 **Ending:** same

Vehicle Type: trailer **Bodystyle:** flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

manufactured with electric over hydraulic brake system

Make(s): Fleetneck **Model Years Involved:** 2012 **Model(s):** FMAX212L32X102

Production Dates: Beginning: 10/2011 **Ending:** 10/2011

VIN Range: Beginning: 46UFU3223C1 **Ending:** 46UFU3225C1

Vehicle Type: trailer **Bodystyle:** flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

manufactured with electric over hydraulic brake system

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Fleetneck Model Years Involved: 2012 Model(s): FMAX212L33X102

Production Dates: Beginning: 3/2012 Ending: 3/2012

VIN Range: Beginning: 46UFU3424C1 Ending: same

Vehicle Type: trailer Bodystyle: flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

manufactured with electric over hydraulic brake system

Make(s): Fleetneck Model Years Involved: 2012 Model(s): FMAX212L40X102

Production Dates: Beginning: 10/2011 Ending: 10/2011

VIN Range: Beginning: 46UFU4022C1 Ending: same

Vehicle Type: trailer Bodystyle: flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

manufactured with electric over hydraulic brake system

Make(s): Fleetneck Model Years Involved: 2012 Model(s): FLT212L25X102

Production Dates: Beginning: 10/2011 Ending: 10/2011

VIN Range: Beginning: 46UFU2524C1 Ending: same

Vehicle Type: trailer Bodystyle: flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

manufactured with electric over hydraulic brake system

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
FMAX210L40X102 - 22.5	2012	1
FMAX212L30X102 - 25.9	2012	1
FMAX212L32X102 - 25.9	2012	
FMAX212L33X102 - 25.9	2012	1
FMAX212L40X102 - 25.9	2012	1
FLT212L25X102 - 24	2012	1

Total Number Potentially Affected by the Recall: 7

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

We do not manufacture units (trailers) with electric over hydraulic brake systems very often - only when a customer special orders one; therefore, during the time period that Dexter advised defective pumps were sold, We determined that 7 units were built during that time and the owners to all 7 units have been notified.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The electrical/hydraulic brake actuator/pump had not been properly heat treated.

Describe the cause(s) of the defect or noncompliance condition.

This condition can cause premature wear of some critical components in the pumps which can render the unit inoperable.

Describe the consequence(s) of the defect or noncompliance condition.

The actuator provides braking power to the trailer brakes. Failure can result in loss of braking effort by the trailer.

Identify any warning which can (a) precede or (b) occur.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Dexter Axle Company P.O. Box 250 Elkhart, IN 46515

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

William L Dunlap, Sr. VP Of Engineering

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

The remedy will consist of recovery and replacement of potentially defective units.

Once the owner of the trailer has been determined (which they have), Dexter will direct them to the nearest service center to have unit replaced at no charge to customer.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

We mailed a letter to each trailer owner with specific instructions for contacting Dexter. Dexter will be provided with information of trailer owners/location also.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Dexter will handle the remedy process when the trailer owner has contacted them.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

We had 1 trailer still in production in our plant with a possible defective pump. We have already replaced the unit.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.



March 29, 2012

SAFETY RECALL NOTICE

Name

Address

City State Zip

Re: (model #) (serial #) (mfg date)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dexter Axle has decided that a defect which relates to motor vehicle safety exists in Electric/Hydraulic Actuators with the following model numbers:

K71-650-00 (E/H 1000 psi) – Serial # DTS11903 to DTS12759

K71-651-00 (E/H 1600 psi) – Serial # DTS13805 to DTS14751

!!!!IMPORTANT!!!!

The actuator associated with the electric/hydraulic brakes is being recalled.

Whether it is you or your customer that posses these units, you must identify their location. Dexter service and warranty will coordinate field replacements for the units that are in service. To report the recall and coordinate field repairs, call toll free 1-800-400-2164.

It is imperative that you identify any units within the above mentioned part-number and serial number range.

If additional information is needed or you have further questions, you may contact Dexter Axle, William Dunlap, by phone at 1-574-296-7280 or email to bdunlap@dexteraxle.com.

This recall is being conducted because Dexter was notified by the supplier of the hydraulic pump used in their electric/hydraulic brake actuators that a quantity of these pumps had not been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable. The electric/hydraulic

brake actuator provides braking power to the trailer brakes. Failure of this actuator can result in the loss of braking effort by the trailer.

The remedy will consist of recovery and replacement of potentially defective units. If you have already paid to have your actuator repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, please call the toll free number noted above.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go the <http://www.safercar.gov>.

If additional information is needed or you have further questions, you may contact Dexter Axle, William Dunlap, by phone at 1-574-296-7280 or email to bdunlap@dexteraxle.com.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Kim Crabb
Corp Secry



You can see the metal color pump mounted in the neck just above toolbox on a platform. The Dexter pump label with serial number info is affixed right on top-center of pump.