

VOLKSWAGEN

GROUP OF AMERICA

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

CHRISTOPHER T. SANDVIG NAME
GENERAL MANAGER COMPLIANCE/TREAD TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
APRIL 4, 2012 DATE

Subject: Notification of Voluntary Recall
2012 MY Volkswagen Routan
Rear Hub & Bearing Assembly

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Mr. Smith:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2012)).

573.6 (c) (1) Manufacturer's Name
Chrysler Group LLC

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) Identification of Vehicles

Make : Volkswagen

Line : Routan

Model Year : 2012

Month/Year
of Manufacture : November 15, 2011 through November 21, 2011

VIN Numbers

of Affected Vehicles:	2C4RVABG0CR	2C4RVABG6CR
	2C4RVABG0CR	2C4RVABG6CR
	2C4RVABG0CR	2C4RVABG8CR
	2C4RVABG0CR	2C4RVABG8CR
	2C4RVABG1CR	2C4RVABGXCR
	2C4RVABG2CR	2C4RVABG3CR
	2C4RVABG3CR	2C4RVABG4CR
	2C4RVABG5CR	

Other Identification: None

- 573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
15 vehicles are affected by this recall in the United States.
- 573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**
Volkswagen estimates approximately 60% of affected vehicles contain this defect.
- 573.6 (c) (5) **Description of Defect**
Some vehicles may be equipped with rear hub and bearing assemblies that have an incomplete machining operation, which could result in a decrease in extended mileage durability, which could eventually result in wheel separation.
- 573.6 (c) (6) **Basis for Determination**
On March 30, 2012, Chrysler Group LLC notified Volkswagen Group of America, Inc. that it would conduct a voluntary safety recall to address this defect on 2012 model year Town & Country/Grand Caravan vehicles, and that fifteen (15) 2012 model year Volkswagen Routan vehicles manufactured by Chrysler were also affected by this defect. For the chronology of principal events, please refer to Chrysler Group LLC's defect notification report dated April 2, 2012 (Chrysler code M13).
- 573.6 (c) (7) **Noncompliance Test Result**
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**
When sufficient quantities of parts are available, Volkswagen plans to notify all owners of affected vehicles and will instruct them to arrange for an appointment with an authorized dealer. Dealers will replace the rear hub and bearing assembly on the affected vehicles for customers free of charge.

Pending parts availability, mailing dates are anticipated as follows:

Dealers: On or about April 2012
Owners: On or about April 2012
- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**
VWGoA has assigned the code 42G3/W2 to this recall.

Sincerely,



Christopher T. Sandvig
General Manager-Compliance/TREAD