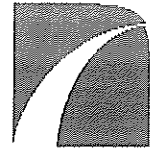


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By Recall Management Division at 9:28 am, Mar 22, 2012



North American
Bus Industries, Inc.

12V-118
(4 Pages)

BY FACSIMILE (202/366-7882) & U.S. MAIL

March 20, 2012

Daniel C. Smith, Esq.
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Subject: NABI Safety Recall #20121

Dear Mr. Smith:

Attached is a Vehicle Defect Initial Information Report, which is being submitted by North American Bus Industries, Inc. pursuant to 49 C.F.R. Part 573.

The undersigned should be contacted for any additional information regarding this recall.

Sincerely,

North American Bus Industries, Inc. (NABI)

Dan C. Allen
Chief Engineer

Enclosures

NORTH AMERICAN BUS INDUSTRIES (NABI)

VEHICLE DEFECT
INITIAL INFORMATION REPORT

Date: March 20, 2012

NABI Recall No. 20121

| MAKE | MODEL | MODEL YEAR | NUMBER OF VEHICLES | MANUFACTURED DATES | | OTHER IDENTIFICATION NECESSARY TO DESCRIBE VEHICLE |
|------|-------|------------|--------------------|--------------------|-----------|---|
| | | | | FROM | THROUGH | |
| NABI | 416 | 2011-2012 | 137 | 8/29/2011 | 2/19/2012 | Certain NABI Model 416 standard floor height, 40' city transit buses. |

Total Number of Vehicles: 137

Percent Potentially Containing Defect: Estimated 100%

NORTH AMERICAN BUS INDUSTRIES, Inc. (NABI)

NABI RECALL NO. 20121

VEHICLE DEFECT
INITIAL INFORMATION REPORT

Certain 416 Model standard floor height city transit buses, manufactured by NABI, have been determined to have a loose connection.

RISK TO MOTOR VEHICLE SAFETY: Should the loose connection in the joint between the steering pitman arm and the steering drag link not be noticed, the joint may eventually separate over time and result in loss of steering control. This could result in a vehicle accident.

1) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF DEFECT:

- On or about March 6, 2012, NABI became aware of a bus at New Jersey Transit with a loose connection between the steering pitman arm and the steering drag link.
- NABI initiated an investigation and we have found approximately 20 other buses in the New Jersey fleet with this issue.
- This drag link and/or this pitman arm have only been used on model 416 buses sold to New Jersey Transit.
- There have been no total failures of this joint or accidents relating to this issue reported.
- On March 16, 2012, NABI decided to initiate a formal recall.

2) REMEDY EXPENSE: NABI will inspect and repair of the vehicles free of charge.

3) EARLIEST DATE TO BE REMEDIED: March 2012.

4) PUBLIC ANNOUNCEMENT DATE: There will be no public announcement.

- 5) OWNER LETTER: All buses included in this recall are owned by New Jersey Transit. With the knowledge of New Jersey Transit, NABI has already begun inspection of these vehicles and replacing any suspect parts. We request that an owner letter not be required for this recall.