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By Recall Management Division at 7:59 am, Mar 22, 2012

P: 260-461-1890
W: navistar.com

March 21, 2012

12V-115
(3 pages)Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590Subject: Defect Information Report (Initial)
Navistar Campaign 12507

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) MANUFACTURER'S NAME [Part 573.6(c)(1)]

- Navistar, Inc for its INTERNATIONAL[®] brand trucks.

(2) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Type / Make / Model / Model Year Involved:
 - Commercial Truck / INTERNATIONAL[®] / LoneStar / 2012
 - Commercial Truck / INTERNATIONAL[®] / ProStar / 2012
- Vehicle Manufacturing Dates:
 - 03/24/2011 thru 11/22/2011
- Other Identification Necessary to Describe Vehicles:
 - Equipped with feature code 08VTS, or 08JAU, or 08JAW battery box.

(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates to a defect in a vehicle level assembly controlled by Navistar, Inc.

(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

Type	Make	Model	Number of Suspect Vehicles		
			United States	Canada	Export
Commercial Truck	INTERNATIONAL	LoneStar	1	0	0
Commercial Truck	INTERNATIONAL	ProStar	64	75	0

(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]

- The mounting brackets used to install the battery box lower step were assembled with two welds instead of three welds and may cause the step mount to break off from the bracket.
- A failure of the step mounting bracket may cause the step to unexpectedly break off which can result in property damage, personal injury, or death.

(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 11/17/11 – Navistar received two warranty claims relating to a step failure on ProStar models. Engineering, Customer Service, and Reliability first met to determine the scope of the issue. It was reported that the supplier mis-interpreted the weld callout on the print resulting in one less weld on each bracket.
- 11/22/11 – Navistar contained the issue at the assembly plant by replacing brackets with ones that had the correct welds.
- 12/1/11 – Navistar met to verify containment at the plants and determine if old inventory was purged from the system.
- 1/20/12 – Navistar run warranty data search to review issue & help in population identification.
- 3/5/12 Navistar determined the extent of International vehicles affected by the suspect step mounting brackets.
- 03/14/2012– Navistar declares a safety recall.

(8) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- The remedy will involve replacement of both step mounting brackets.

(9) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]

- Navistar’s plan for reimbursement of pre-notification remedies, on file and dated 1/5/09, applies and instructions will be included in the customer notification.

(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- The schedule for recall notification is based on the availability of repair parts which cannot be determined at this time. However, a plan to mail an interim owner notification letter may be developed if the final remedy will not be available before 05/21/2012.

(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- 12507

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV: FI