

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report¹

On March 5, 2012, Cruiser RV decided that a defect which relates to motor vehicle safety exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: March 8, 2012

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Cruiser RV

7805 State Road 9

PO Box 130

Howe, IN 46746

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Deborah Baker

Governmental Compliance Manger

Telephone Number: 574-457-6472 Fax No.: 574-831-2308

Name and Title of Person who prepared this report.

Deborah Baker
Governmental Compliance Manager

I. Identify the Vehicle Models Involved in the Recall

¹ Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Cruiser RV **Model Years Involved:** 2013 **Model(s):** Enterra E303BHS and E314RES

Production Dates: Beginning: 12/16/2011 **Ending:** 02/17/2012

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: Travel Trailer **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Federal Tag stating tires and wheels are ST225/75 R15C with cold inflation pressure 345 KPA (50 PSI/LPC).

Tag should read tire and wheels are ST225/75 R15E with cold inflation 552 KPA (80 PSI/LPC).

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
E303 BHS, E314 RES	2013	47

Total Number Potentially Affected by the Recall: 47

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The error was found during a unit inspection.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Federal Tag error. Incorrect tire size and tire inflation pressure.

Describe the cause(s) of the defect or noncompliance condition.

Same as above.

Describe the consequence(s) of the defect or noncompliance condition.

Under inflation of tires could cause premature tire wear, over heating or blowout.

Identify any warning which can (a) precede or (b) occur.

Customer should notice under inflation or premature tire wear.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:
N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Incorrect tag information found during unit inspection.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Replace incorrect fed tag with corrected tag. See samples attached.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Corrected tags have been produced and affixed to production units not yet shipped. Dealer / retail sold units will have tags mailed to current owner.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Cruiser RV has corrected tag printed and will mail to current dealer / retail owners.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Once a recall number has been established and mailing materials approved customer notification will begin within 14 days.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

DRv will provide this information once the proposed remedy has been approved.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements