

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On February 12, 2012, Peterson Industries [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: February 12, 2012

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Peterson Industries Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

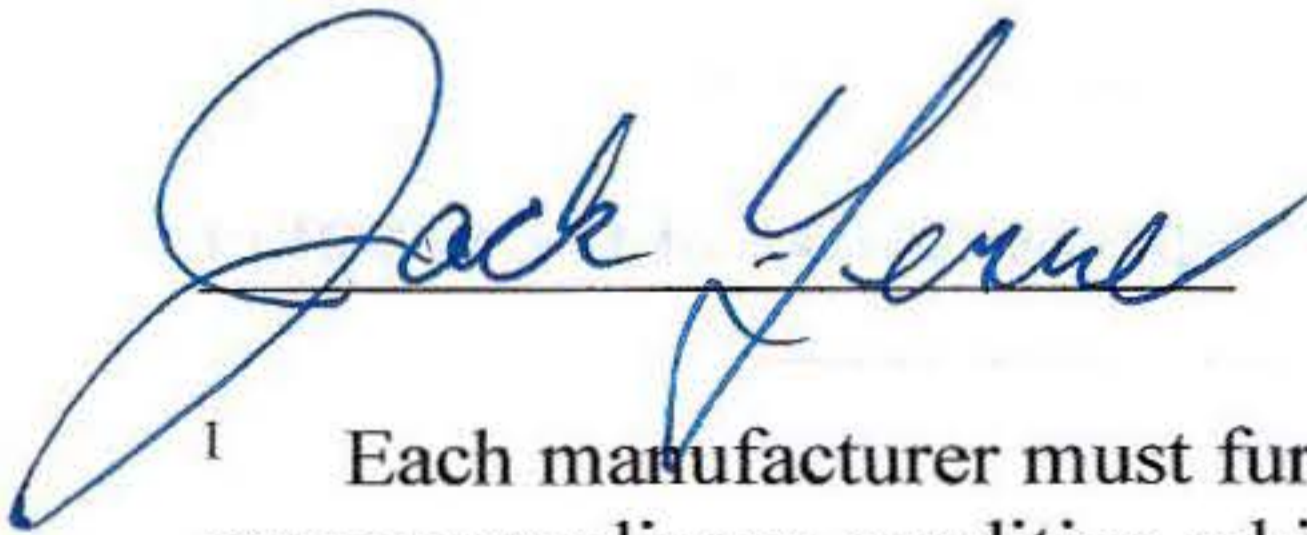
Jack Venne
Customer Service Manager

Telephone Number: 785-282-6825 Fax No.: 785-282-3814

Name and Title of Person who prepared this report.

Jack Venne
Customer Service Manager

Signed:



¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

See Attached

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
<i>See Attached</i>		

Total Number Potentially Affected by the Recall: 16

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Recall population was determined by the model number and serial number of Dexter brake actuators shipped to Peterson Industries between September, 2011 and December, 2011.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

See Dexter Recall IIE-057

Describe the cause(s) of the defect or noncompliance condition.

See Dexter Recall IIE-057

Describe the consequence(s) of the defect or noncompliance condition.

See Dexter Recall IIE-057

Identify any warning which can (a) precede or (b) occur.

See Dexter Recall IIE-057

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

See Dexter Recall IIE-057

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

William L Dunlap - SR Vice-President of Engineering

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

See Dexter Recall 11E-057

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

See Dexter Recall 11E-057

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See Dexter Recall 11E-057

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See Dexter Recall 11E-057

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

See Dexter Recall 11E-057

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

See Dexter Recall 11E-057

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

Re.: Electric/Hydraulic (E/H) Actuator Recall Update

Dear Valued Customer,

12/22/11

Our records indicate that we have shipped you a number of E/H actuators during the time frame in question. These shipments are considered suspect and may contain units with faulty pumps. The serial numbers of the suspect actuators are:

-
-

Attached is a list of the shipments (including your PO#s) that we shipped to you during the respective time frame. It is imperative that you audit your inventory and identify any units within the above mention part-number and serial number range. Units that are identified within this range should be returned to Dexter by calling (260) 636-5311.

If you no longer posses these units, you should identify their location. Dexter service and warranty will coordinate field replacements for the units that are in service. A toll free number is being setup to coordinate field repairs and report on the recall. The toll free number is 1-800-400-2164. This number will be available on 1/2/2012.

We are working with NHTSA on a recall campaign number and this information will be passed along when received.

Carlos Robles
Director of Quality
Dexter Axle Company

Re.: Electric/Hydraulic (E/H) Actuator Recall

Dear Valued Customer,

12/20/11

Dexter Axle has been informed by its E/H actuator pump supplier that there is a potential defect with product shipped from September 2011 through December 2011. Our records indicate that we shipped you product during this time period.

Effective immediately, all E/H actuators () should be placed on hold and serial numbers inspected. The serial numbers in question are:

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The kit box should be opened and serial number of the unit inspected. The serial number can be found on the E/H actuator label.



Any actuators within this serial number range should be sent back to Dexter Axle. Please contact our Albion, IN order entry department at (260) 636-5311 to arrange the return of the product directly to the Albion plant.

Dexter is concurrently notifying NHTSA of this issue and will be providing further details on a recall campaign.

Carlos Robles
Director of Quality
Dexter Axle Company

From: <jyenne@excelrvs.com>
Date: Mon, 20 Feb 2012 10:06:18 -0600
To: <vconaway@excelrvs.com>

Peterson Industries/Excel

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DEXTER AXLE RECALL 11E-057	
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By PETERSON INDUSTRIES

Peterson Industries, Inc.
616 East Hwy 36
Smith Center, KS 66967-9592

Mr. Bill Faulconer
9180 Zachary Taylor Highway
Unionville, VA 22567

SAFETY RECALL NOTICE

Customer Envelope