

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

February 20, 2012

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

12V-066  
(2 Pages)

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Thor Motor Coach  
Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Thor Motor Coach (TMC) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Thor Motor Coach	Windsport 32A	2010
Thor Motor Coach	Hurricane 32A	2010

These motorhomes were built between April 27, 2009 and September 3, 2010. The total number of motorhomes subject to this recall campaign is 165.

- B. Description of Defect. All of the motorhomes subject to this recall campaign have the exhaust running too close to a vehicle storage compartment. The exhaust requires a heat shield to be in place in when located this close to other parts of the vehicle. Without the heat shield in place, heat is not properly dissipated around the exhaust of the vehicle. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death. There have been no reports of injuries due to this defect.
- C. Basis for Determining that a Defect Exists. TMC had NHTSA issue recall 11V-459 in September of last year to cover vehicles built between September 3, 2009 and August 18, 2011 with the same issue. TMC recently had a claim for a

- distorted storage compartment. With this claim, TMC opened the scope to include all vehicles built to this design dating back to April 27, 2009.
- D. Remedying of Defect. The Recall campaign to be implemented by Thor Motor Coach to remedy the safety defect will be to install a heat shield to protect the storage compartment from the heat generated by the exhaust. As will be set forth in the registered owner notification letter, this defect will be corrected by Thor Motor Coach at no expense to the owner.
  - E. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect. The Owner's notification letter will be the same as submitted for recall 11V-459.
  - F. Dealer Notifications: TMC will notify its dealers of the safety defect. The Dealer's letter will be the same as submitted for recall 11V-459. This letter will be transmitted electronically to the TMC dealer population.
  - G. Quarterly Reporting Requirements. Thor Motor Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
  - H. Campaign Number. TMC's internal number is RC000042.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or contact Mark Stanley at TMC directly at 877-500-1020 ext. 2095.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager