

DEFECT INFORMATION REPORT**1. Manufacturer's name/address:**

Newell Coach Corp.
P.O. Box 511
Miami, OK 74355

2. Vehicles or Equipment involved in this defect notification:

Newell motorhomes equipped with certain windows manufactured by Se-Gi Products Inc. Se-Gi windows were installed in approximately 210 Newells built between January 2004 and December 2009.

3. Total number of vehicles or items of equipment:

The number of vehicles will be determined after consultation with Se-Gi.

4. Approximate percentage of vehicles or equipment estimated to actually contain the defect:

Unknown.

5. Description of the defect:

Certain windows manufactured Se-Gi products include a small glass panel, hinged at the top to open for ventilation. These panels vary in size, but are typically approximately 18 inches long by 10 inches high. Over time, the adhesive bond between glass portion of the panel and the hinge may degrade, and the panel may detach and fall from the vehicle.

6. Chronological summary of events leading to this determination:

On February 2, 2012, an owner of a Newell motorhome forwarded a memo to Newell's management complaining that certain windows had fallen out of his vehicle. That same week another customer complained of the same issue.

Newell undertook a review of its parts, warranty, and service records for similar incidents. On February 13, 2012, the summary of this review was completed which identified seven (7) Newell motorhomes with window repairs as a result of vent panels in windows becoming detached and falling from the vehicle. Some of these vehicles incurred failures involving more than one window.

Some incidents of vent panels falling out occurred while the vehicle was being driven and some while the vehicle was stationary. Newell concluded that a vent panel becoming detached and falling from the vehicle could cause potential injury to persons or damage to property. To date, Newell has received no reports of injury or property damage. Due to the potential consequences, Newell determined it was appropriate to make this report to NHTSA and undertake a notification and remedy (safety recall) campaign involving these coaches.

7. Description of proposed remedy (including schedule for dealer and customer notification):

The proposed remedy is to be determined. We have requested information from Se-Gi products by February 15, 2012 to assist in determining the root cause, the date range of the windows and therefore the motorhomes that may be involved, the remedy, and support for Se-Gi to perform the remedy.

8. Program for remedy campaign (including program for reimbursing any consumer who obtained the remedy at his/her own expense within one year of the opening of the EA, or within one year of this 573 report, whichever is earlier):

After coordination with Se-Gi, Newell will prepare a remedy campaign. It will include provisions to reimburse consumers who have obtained a remedy at his/her own expense.