



419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

February 1, 2012

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Crossroads RV Inc.  
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Redwood	2012

The total number of vehicles subject to this recall campaign is 6.  
These vehicles were built between 08/26/11 and 01/18/12.

- B. Description of Defect. The vehicles subject to this recall campaign have been manufactured with a defective hydraulic trailer brake pump manufactured by Carlisle Brake and Friction. The hydraulic pump could fail resulting in a loss of braking in the trailer. A loss of braking could result in a loss of vehicle control resulting in serious injury.
- C. Basis for Determining that a Defect Exists. Crossroads was notified by its supplier of the defect on January 11, 2012.
- D. Remedying of Defect. The remedy is to replace the hydraulic pump on the affected trailers. Crossroads has agreed to remedy the defect without charge to the owners.

- E. Supplier Information:  
Carlisle Brake and Friction  
6180 Cochran Rd.  
Solon, OH 44139  
Phone: 440-528-4000  
Contact: Vivek Rosario
  
- F. Owner Notifications. Crossroads will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
  
- G. Dealer Notifications. Crossroads will notify the Crossroads dealers of this recall. A copy of the dealer's notification is attached for approval.
  
- H. Quarterly Reporting Requirements. Crossroads will file quarterly reports in connection with this recall campaign.
  
- I. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-7965. or Alicia Dunafin, Crossroads at (260) 593-2866, Ext. 442.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager