



MASERATI

Defect Information Report (Amended)

Note: See Item No. 7 for amended and supplemental information regarding Pre-notification and Reimbursement.

Maserati S.p.A. has determined that a defect that relates to motor vehicle safety exists in certain Model Year 2008, 2009 and 2010 Maserati Granturismo and Maserati Granturismo Convertible vehicles. Maserati North America, Inc. (MNA) is providing this notification to your office in accordance with 49 C.F.R. Part 573.

Maserati S.p.A. and MNA has determined that certain Model Year 2008, 2009 and 2010 Granturismo and Granturismo Convertible models, specifically, vehicles indicated in the attached VIN/Assembly and Production Date Chart were manufactured with rear tail lamp assemblies (either right or left side) which do not meet functionality and durability specifications. These rear tail lamp assemblies can have a loss of functionality resulting in possible repeated rear tail lamp bulb failure (including the brake lamp bulbs) or an inoperative rear tail lamp assembly which may lead to reduced vehicle visibility or possibly an accident. Please note that the vehicles, high mounted brake lamp assembly is not affected and functions properly.

As noted below, a total of **1768** vehicles have been sold or leased to customers, and thus this notification relates only to those vehicles.

The information – to the extent currently available to MNA – that is required by your regulation follows:

1. Manufacturer's Name and Address.

Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, N.J. 07632

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2. Vehicle Involved in this Notification.

The affected vehicles consist of certain Model Year 2008, 2009 and 2010 Maserati Granturismo and Granturismo Convertible vehicles. Please refer to the attached VIN/Assembly and Production Date Chart for specific information.

3. Total Number of Vehicles.

The total population of Model Year 2008, 2009 and 2010 Granturismo and Granturismo Convertible vehicles potentially in the affected VIN range is 1768 that have been sold or leased to customers.

4. Approximate percentage of vehicles Estimated to Contain the Defect.

Within the affected VIN range, potentially all units may contain the defect.

5. Description of the Defect.

The defect has been identified as a deviation in a production batch of the rear tail lamp supplier manufacturing process and involves the rear tail lamp assemblies (either left or right side) which were produced prior to January 15, 2010, which may fail due to a faulty tail lamp assembly internal PCB welded bridge, resulting in blown or inoperative rear tail lamp bulbs. Once this occurs, the vehicle operator will receive notification through the instrument cluster's lamp out telltale.

6. Chronology of Events leading to this Defect Determination.

Maserati S.p.A. and MNA received notification from field reports and warranty claims paid for rear tail lamp bulb failures. Investigation of repeated tail lamp bulb and/or rear tail lamp inoperative failures during 2011 resulted in the supplier's material/component analysis and subsequent identification and verification of the failure to a batch of components.

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7. Description of Proposed Remedy.

The remedy for the affected vehicles involves the removal of the rear tail lamp assemblies from the vehicle and checking the rear tail lamp production date. If the production date is prior to January 15, 2010 the rear tail lamp assemblies (both the right and left side) will require replacement. The check and if necessary, replacement of the rear tail lamp assemblies will be performed free of charge to the vehicle owner, and will require approximately 1.20 hours to complete on Granturismo models and 1.40 hours to complete on Granturismo Convertible models.

MNA anticipates that an adequate inventory of replacement rear tail lamp assemblies will be available in approximately 30 days. All customers for whom this remedy is required and our dealers will receive notification of the remedy campaign. Maserati North America, Inc. intends to send customer notification letters to each owner of an affected vehicle by mail to inform the customer of the problem and advise the customer to contact their local authorized Maserati Dealer to schedule an appointment to repair the affected vehicle.

Pursuant to 49 C.F.R. §§ 573.6(c) (8), 573.13(c), and 577.11, the owner notification letter will inform owners that they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this defect. Specifically, as required by 49 C.F.R. § 577.11(d), the notification letter will inform owners that they may be entitled to reimbursement for any out-of-pocket costs that they incurred for the repair or replacement of the rear tail lamp assembly or assemblies during the following period: *from* any time before the date of this notification to NHTSA pursuant to 49 C.F.R. § 573.6, *to* up to ten days after the date on which the last of the owner notifications pursuant to 49 C.F.R. Part 577 is mailed.

In addition, owners will be instructed to submit to “Maserati North America, Inc., 250 Sylvan Avenue, Englewood Cliffs, New Jersey 07632 Attention: Service Department” documentation that provides (a) the name and address of the claimant; (b) identification of their vehicle’s make, model, model year, and vehicle identification number; (c) identification of the recall by reference to NHTSA’s recall number or the recall number assigned by Maserati; (d) identification of the owner or purchaser of the vehicle at the time that the pre-notification remedy was obtained; (e) a receipt, which may be an original or copy, for the pre-notification remedy, identifying the equipment replaced; and (f), if the pre-notification remedy was obtained at a time when the vehicle was covered under the original warranty program, documentation indicating that the manufacturer’s dealer or authorized facility either refused to



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remedy the problem addressed by the recall under the warranty or that the warranty repair did not correct the problem addressed by the recall.

Under the reimbursement plan, reimbursement shall not be provided for repairs made within the period during which the original warranty would have provided for a free repair of the problem addressed by this recall, unless (i) a franchised dealer or authorized representative of Maserati denied warranty coverage or (ii) the repair made under the warranty did not remedy the problem. Reimbursement also will not be provided if the pre-notification remedy was not of the same type as the recall remedy provided herein, did not address the defect that led to this recall, or was not reasonably necessary to correct the defect.

8. Campaign Schedule and Draft Notices.

MNA expects to begin customer notification within 30 days as well as additional dealer materials including a draft copy of the recall campaign instruction and information bulletin in the attached Recall Campaign document. MNA has assigned this campaign an internal number: **198**.

9. Representative Copies of Notifications that Relate to the Defect and Have Been Sent to More than One Manufacturer, Distributor, Dealer, or Purchaser.

There are no notices, bulletins or other communications that relate directly to the defect and have been sent by MNA to more than one manufacturer, distributor, dealer, or purchaser.

Should you have questions concerning this submission, please contact me at your earliest convenience at 201-816-2638.

Sincerely,

Daniel Doku
Manager, Certification & Compliance
Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, N.J. 07632
Tel: 201-816-2638
Fax: 201-816-0359
Email: ddoku@maseratiusa.com

Enclosures

Ansley, Alexander (NHTSA)

To: ddoku@maseratiusa.com
Subject: Reimbursement Plan-Updated Information

From: ddoku@maseratiusa.com [<mailto:ddoku@maseratiusa.com>]

Sent: Thursday, February 02, 2012 11:26 AM

To: Ansley, Alexander (NHTSA)

Cc: Lopez, Delia (NHTSA); ddoku@maseratiusa.com

Subject: Reimbursement Plan-Updated Information

Alex,

As per our conversations and instructed, please see our amended Defect Report (which includes our supplemental information) and our updated customer letter draft with corrections and reimbursement information. And sorry for any confusion this caused.

Sincerely,
Dan



Daniel Doku
Manager, Certification & Compliance Department
Maserati North America, Inc.
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Englewood Cliffs, NJ 07632
Tel, 201-816-2638
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