

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

January 24, 2012

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

12V-023
(2 Pages)

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Crossroads RV Inc.
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Rushmore	2012
Elevation	2012

The total number of vehicles subject to this recall campaign is 172.
These vehicles were built between 6/1/11 and 1/12/12.

- B. Description of Defect. The vehicles subject to this recall campaign have been manufactured with an incorrect wheel center cap. The center cap that was assembled with the trailer did not provide adequate clearance to allow the wheel to fully seat on the hub face of the axle. Since the wheel did not fully seat on the hub face, the clamp load to keep the wheel attached to the trailer is inadequate. This can result in a wheel becoming loose and potentially coming off of the trailer. A wheel separation can lead to loss of control of the trailer resulting in serious injury. A separated wheel can also cause injury or damage to others.
- C. Basis for Determining that a Defect Exists. Crossroads was notified by its supplier of the defect on January 11, 2012.

- D. Remedying of Defect. The remedy is to replace the center cap on each wheel with a center cap that provides the required clearance between the wheel and hub face of the axle. Crossroads has agreed to remedy the defect without charge to the owners.

- E. Supplier Information:
LionsHead Specialty Tire & Wheel, LLC
305 Steury Avenue, Goshen, Indiana 46528
Phone: (574) 533-6169
Contact: Gary Graham - President

- F. Owner Notifications. Crossroads will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.

- G. Dealer Notifications. Crossroads will notify the Crossroads dealers of this recall. A copy of the dealer's notification is attached for approval.

- H. Quarterly Reporting Requirements. Crossroads will file quarterly reports in connection with this recall campaign.

- I. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Janae Kurtz, Crossroads at (260) 593-2866.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager