## **BMW Group**

January 20, 2012

Ms. Nancy Lumen Lewis Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Ave., S.E. Washington, DC 20590

12V-019 (2 Pages)

## Re: **Recall Campaign** Transmission Parking Lock 2012 BMW X5 xDrive35i SAV

Dear Ms. Lewis:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573.

Pursuant to Section 573.6(c), we submit the following information.

1.	Manufacturer:	Bayerische Motoren Werke AG (BMW AG)
	Designated Agent:	Jan Urbahn BMW of North America, LLC Woodcliff Lake, New Jersey 07677
2.	<u>Make</u> :	BMW
	Model Year / Model:	2012 / X5 xDrive35i SAV
	Inclusive Dates of Manufacture:	Dec. 19, 2011 – Dec. 21, 2011

Company BMW of North America, LLC

**BMW Group Company** 

Mailing address PO Box 1227 Westwood, NJ 07675-1227

300 Chestnut Ridge Road Woodcliff Lake, NJ

> Telephone (201) 307-4000

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> Website bmwusa.com

The issue involves the automatic transmission's parking lock. Surface machining of the transmission housing by the supplier was not within specification. As a result, increased friction can occur between the transmission housing and the parking lock pawl. If this happened, then sporadic non-engagement of the transmission's parking lock could occur, even though the "P"-position has been selected by the driver and is displayed. After parking, vehicle rollaway could occur.

The percentage of vehicles estimated to actually contain the condition is 100%.

The name, business address, telephone number, and contact person of the supplier, and country of origin of the component, is:

ZF Friedrichshafen AG Mr. Christoph Trenz Südring 66117 Saarbrücken Germany Tel. 49-681-920-4761 Fax. +49-681-920-131-4761

The number of vehicles affected is 6.

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3.

4.

5.

**Office address** 

07677-7731

## Country of Origin – Germany

6. On December 22, 2011, BMW was initially informed of a possible component manufacturing error by the transmission supplier. On December 23, 2011, BMW issued a delivery stop. Production and manufacturing records were examined in order to determine the number, and production range, of potentially affected vehicles. Vehicle transport information systems were analyzed in order to determine the number and location of potentially affected vehicles. It was determined that 3 vehicles had been shipped to dealers and 3 vehicles had been delivered to customers.

On January 12, 2012, BMW decided to conduct a voluntary recall.

BMW has not received any reports, nor is BMW otherwise aware, of any accidents or injuries related to this issue.

- 7. Not applicable.
- 8. BMW will conduct a recall campaign to remedy the affected vehicles. Specifically, the automatic transmission will be replaced.

BMW began dealer notification in December 2011 and expects to complete dealer notification in January 2012. BMW expects to begin and complete owner notification in January 2012.

- 9. Not applicable.
- 10. A copy of the Service Bulletin will be submitted when available.
- 11. A draft copy of the owner notification letter is attached.
- 12. Not applicable.

Sincerely,

Jan Urbahn General Manager Safety Engineering and Intelligent Transportation Systems

Attachment