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By Recall Management Division at 9:22 am, Jan 04, 2012

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

January 3, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: Noncompliance Information Report for turn signal lever

Dear Ms. Lewis:

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, "Defect and Noncompliance Responsibility and Reports," Mitsubishi Motors of North America, Inc. (MMNA) submits the following information concerning a noncompliance with a requirement of FMVSS 108.

1. Manufacturer's name:

Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, California, 90630-0064

Supplier of Suspect Component:

Tokairika Co. LTD.
Oguchi-cho, Niwa-gun
Aichi-ken, 480-0195, Japan
Telephone Number +81-587-95-0384

2. Identification of Affected Vehicles

Based on production records, we have determined the affected vehicle population as set forth in the table below.

<u>Make</u>	<u>Line</u>	<u>Model year</u>	<u>Manufacturing period</u>
Mitsubishi	Outlander Sport	2012	2011/11/9~2011/12/16

The affected vehicles are equipped with suspect components that were manufacture between October 31, 2011 (assembly line moved to Japan) and before December 12, 2011 (when a revised process started at the assembly line).

Certain vehicles that were equipped with suspect components were inspected and / or repaired at a Mitsubishi facility or POE before they left MMNA's control.

3. Total Number of Vehicles Potentially Affected

Total vehicle count: 21

4 . Approximate Percentage of Vehicles Actually Containing the Noncompliance

Mitsubishi has not been able to identify the exact percentage of the vehicles actually containing the noncompliance. However, we predict that the noncompliance rate will be very low based on a 0.06 % failure rate found during inspection of inventory vehicles as well as the inventory parts at factory.

5 . Description of Non-compliance

Due to lack of press fitting of the component part (plate back) in the turn signal lever, the component part may not be properly fixed to the lever. This can cause the component part to be dislocated from the proper position, which could result in the auto-cancel function of the turn signal becoming inoperative.

Although the turn signal can be canceled manually, it does not comply with the requirement of S5.1.1.5 of FMVSS 108 prescribing that the turn signal operating unit on each passenger car, and multipurpose passenger vehicle, truck, and bus less than 80 inches in overall width shall be self-canceling by steering wheel rotation and capable of cancellation by a manually operated control.

6. Basis of Non-compliance Determination

December 9, 2011, Mitsubishi Motors noticed that the turn signal could not be auto-canceled in two vehicles at the Mizushima plant. An investigation was initiated to determine the root cause of the failure including an inspection of the vehicles using the same turn signal lever in other plants.

December 16, 2011, Mitsubishi Motors was advised by the supplier of the suspect components that the manufacturing process of the subject part had been moved from the Thailand assembly plant to a Japan based assembly plant. During the initial production of this part at the Japan plant the assembly process was not followed correctly.

December 23, 2011, as a result of the investigation, Mitsubishi Motors determined that vehicles with the suspect components may not comply with the requirements S5.1.1.5 of FMVSS108.

7 . Description of Corrective Repair Action

The remedy plan calls for the dealers to inspect turn signal lever condition in accordance with an inspection procedure, and replace the turn signal lever with new one if necessary according to the inspection result.

8 . Recall Schedule

To be determined

9 . Distributor/ Dealer Notification Schedule

To be determined

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Treadwell". The signature is fluid and cursive, with a large initial "G" and "T".

Gary Treadwell
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Mitsubishi Motors North America, Inc.
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