



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 21, 2012

Mr. Kerry Legg  
Vehicle Safety and Regulatory Compliance Manager  
New Flyer Industries Ltd.  
711 Kernaghan Avenue  
Winnepeg, MB  
Canada, 00 R2C 3T4

NVS-215KS  
12V-591

**Subject:** Drive Shaft Access Panel to be Reinforced

Dear Mr. Legg:

This letter serves to acknowledge New Flyer Industries Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEW FLYER/C35LF/2009  
NEW FLYER/C40LFR/2008-2009  
NEW FLYER/D35LFR/2009  
NEW FLYER/D40LF/2006-2009  
NEW FLYER/D40LFR/2007-2009  
NEW FLYER/D60LF/2004, 2007, 2009  
NEW FLYER/D60LFA/2006  
NEW FLYER/D60LFR/2007-2009  
NEW FLYER/DE35LFA/2009  
NEW FLYER/DE40LF/2006, 2009  
NEW FLYER/DE40LFA/2008-2009  
NEW FLYER/DE40LFR/2006-2010  
NEW FLYER/DE60LF/2004, 2006, 2008-2009  
NEW FLYER/DE60LFA/2009  
NEW FLYER/DE60LFR/2007-2009  
NEW FLYER/XDE40/2011

**Mfr's Report Date:** December 14, 2012

**NHTSA Campaign Number:** 12V-591

**Components:**  
STRUCTURE

**Potential Number of Units Affected:** 2,048

**Problem Description:**

New Flyer is recalling certain model year 2004-2011 transit buses, models: C35LF, C40LFR, D35LFR, D40LF, D40LFR, D60LF, D60LFA, D60LFR, DE35LFA, DE40LF, DE40LFA, DE40LFR, DE60LF, DE60LFA, DE60LFR, and XDE40. The drive shaft access panel may have insufficient strength or be not properly secured to the floor. If the drive shaft fails, debris from the driveshaft failure may enter the passenger compartment through the panel.

**Consequence:**

If debris resulting from drive shaft failure enters the passenger compartment, it may result in injury to the bus occupants.

**Remedy:**

New Flyer will notify the owners, and dealers will install a steel plate under the access panel on affected buses, free of charge. Owners may contact New Flyer at 1-204-224-6706 for more information.

**Notes:**

New Flyer's campaign recall number is R12-040. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received New Flyer's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement