



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 18, 2012

Kathy Shupert
Glaval Bus Division
914 County Road #1
Elkhart, IN 46515

NVS-215KS
12V-580

Subject: Wheelchair Lift Armored Cable Short Circuit

Dear Kathy Shupert:

This letter serves to acknowledge Glaval Bus Division's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL/APOLLO/2007-2012
GLAVAL/CONCORDE/2007-2012
GLAVAL/ENTOURAGE/2007-2012
GLAVAL/PRIMETIME/2007-2012
GLAVAL/SPORT/2007-2012
GLAVAL/TITAN/2007-2012
GLAVAL/TITAN II/2007-2012
GLAVAL/UNIVERSAL/2007-2012

Mfr's Report Date: December 3, 2012

NHTSA Campaign Number: 12V-580

Components:
EQUIPMENT

Potential Number of Units Affected: 704

Problem Description:

Glaval Bus is recalling certain model year 2007-2012 transit buses, models: Entourage, Sport, Universal, Titan, Titan II, Apollo, Primetime, and Concord; and manufactured January 1, 2007, through December 3, 2012. The buses are equipped with a Ricon manufactured wheelchair lift which has an optional armored pendant cable. The cable may have been installed such that it doesn't clear the wheelchair lift and without a protective cover, or a misinstalled protective cover.

Consequence:

The cable may contact the power lug at the base of the wheel chair lift causing a short circuit that could result in a fire.

Remedy:

Glaval Bus will notify owners and direct them to contact Ricon. Ricon will provide a supplemental cover kit and instructions, free of charge. This recall campaign is expected to begin in January, 2013. Owners may contact Glaval Bus at 1-574-262-2212 or Ricon at 1-818-267-3000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Glaval Bus's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

We understand from Glaval's defect report that Ricon will be filing the required six quarterly recall completion rates reports.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement