



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 18, 2012

Wesley Chestnut
Lead, Compliance
Spartan Chassis, Inc.
1541 Reynolds Road
Charlotte, MI 48813

NVS-215KS
12V-579

Subject: Windshield Wipers may become Inoperative

Dear Wesley Chestnut:

This letter serves to acknowledge Spartan Chassis, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/FORCE/2013
SPARTAN/GLADIATOR/2012-2013
SPARTAN/METROSTAR/2012-2013
SPARTAN/METROSTAR-X/2013

Mfr's Report Date: December 6, 2012

NHTSA Campaign Number: 12V-579

Components:

VISIBILITY/WIPER

Potential Number of Units Affected: 36

Problem Description:

Spartan Motors Chassis is recalling certain model year 2012-2013 Gladiator, Metro Star, Metro Star-X, and Force emergency rescue chassis cabs built between October 1, 2012, through October 31, 2012. The wiper motor shaft and the wiper arm shaft have different sized splines which may cause the windshield wipers to become inoperative.

Consequence:

If the windshield wipers become inoperative, the driver could have reduced visibility, which may increase the risk of a crash.

Remedy:

The remedy for this recall campaign is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact Spartan at 1-517-543-7729.

Notes:

Spartan's recall campaign number is 12016. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement