



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 10, 2012

Mr. THOMAS BRUNNER  
Mercedes-Benz USA, LLC.  
ONE MERCEDES DRIVE  
MONTVALE, NJ 07645

NVS-215KS  
12V-557

**Subject:** Fuel Filter may Leak

Dear Mr. BRUNNER:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES/GLK350/2011-2012  
MERCEDES BENZ/C300/2011-2012  
MERCEDES BENZ/CL550/2011-2012  
MERCEDES BENZ/CL63/2011-2012  
MERCEDES BENZ/E350/2011-2012  
MERCEDES BENZ/S400/2011-2012  
MERCEDES BENZ/S550/2011-2012  
MERCEDES BENZ/S63/2011-2012

**Mfr's Report Date:** November 30, 2012

**NHTSA Campaign Number:** 12V-557

**Components:**

FUEL SYSTEM, GASOLINE

**Potential Number of Units Affected:** 5,800

**Problem Description:**

Mercedes-Benz is recalling certain model year 2011-2012 S400, S550, S550 4Matic, S63 AMG, C300, C300 4Matic, E350, GLK350, GLK350 4Matic, CL550 4Matic, and CL63 AMG vehicles manufactured from April 18, 2011, through July 12, 2011. Due to an irregularity in the molding process of the fuel filter, the fuel filter may crack when operated in high temperatures.

**Consequence:**

If the fuel filter cracks, it will leak fuel. Fuel leakage in the presence of an ignition source may lead to a vehicle fire.

**Remedy:**

Mercedes-Benz will notify owners, and dealers will replace the fuel filter, free of charge. The recall campaign is expected to begin in January 2013. Owners may contact Mercedes-Benz at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement