

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 28, 2012

Mr. Jay Joseph Senior Mgr, Product Regulatory Office Honda (American Honda Motor Co.) 1919 Torrance Blvd. Torrence, CA 90501

Subject: Incorrect Steering Column Installed

Dear Mr. Joseph:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215KS

12V-548

### Makes/Models/Model Years:

HONDA/CIVIC/2012

Mfr's Report Date: November 20, 2012

NHTSA Campaign Number: 12V-548

**Components:** 

STEERING:COLUMN

**Potential Number of Units Affected:** 157

# **Problem Description:**

Honda is recalling certain model year 2012 Civic passenger vehicles, manufactured from October 26, 2012, through October 30, 2012. These vehicles were assembled with the incorrect steering column assembly.

### **Consequence:**

The steering column may not have proper energy absorbing characteristics, which could increase the risk of injury during a vehicle crash.

## Remedy:

Honda will notify owners, and dealers will inspect and replace the steering column, as necessary, free of charge. The safety recall is expected to begin on December 4, 2012. Owners may contact Honda at 1-800-999-1009.

#### **Notes:**

Honda's campaign recall number is S69. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

