



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 13, 2012

Mr. Bob Tiffin  
President  
Tiffin Motorhomes, Inc.  
105 2nd Street NW  
Red Bay, AL 35582

NVS-215KS  
12V-526

**Subject:** Exhaust Pipe may Overheat Floor

Dear Mr. Tiffin:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TIFFIN/ALLEGRO/2010-2013

**Mfr's Report Date:** October 29, 2012

**NHTSA Campaign Number:** 12V-526

**Components:**  
STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

**Potential Number of Units Affected:** 847

**Problem Description:**

Tiffin Motorhomes is recalling certain model year 2010-2013 Allegro Bus motorcoaches, manufactured from March 2010, through September 2012 and equipped with a Cummins EPA 2010 ISL engine. Insufficient shielding between the exhaust pipe and floor may cause possible overheating of the floor above the engine compartment.

**Consequence:**

If the exhaust pipe in the engine compartment were to fail, the escaping exhaust gases could make the floor area above the engine extremely hot, increasing the risk of personal injury or possibly resulting in a fire.

**Remedy:**

Tiffin Motorhomes will notify owners, and dealers will install a heat shield, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Tiffin at 1-256-356-8661.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement