



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 26, 2012

Mr. Kerry Legg  
Vehicle Safety and Regulatory Compliance Manager  
New Flyer Industries Ltd.  
711 Kernaghan Avenue  
Winnepeg, MB  
Canada, 00 R2C 3T4

NVS-215KS  
12V-515

**Subject:** Emergency Window Egress Handles

Dear Mr. Legg:

This letter serves to acknowledge New Flyer Industries Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
NEW FLYER/GE35LFR/2010  
NEW FLYER/GE40LFR/2010

**Mfr's Report Date:** October 17, 2012

**NHTSA Campaign Number:** 12V-515

**Components:**  
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

**Potential Number of Units Affected:** 11

**Problem Description:**

New Flyer is recalling certain model year 2010 GE35LFR and GE40LFR transit buses, equipped with Ricon 3-Minute Urban Transit Bus egress window sets. The composition of the material used to cast the handle that opens the egress window is incorrect, resulting in a reduction in material strength. The handle(s) on the emergency egress passenger windows may break before the window latch is released.

**Consequence:**

In the event the egress window fails during an actual emergency situation, passengers may be trapped in the vehicle placing them at risk of injury.

**Remedy:**

New Flyer will notify owners, and dealers will replace the handles free of charge. The recall is expected to begin in November 2012. Owners may contact New Flyer at 1-204-982-8400 for more information.

**Notes:**

New Flyer's campaign recall number is R12-030. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement