



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 26, 2012

Mr. Rick Van Laar
Compliance Manager
Navistar, Inc.
3033 Wayne Trace
Fort Wayne, IN 46806

NVS-215KS
12V-508

Subject: Tow Hooks may Fail

Dear Mr. Van Laar:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
INTERNATIONAL/PROSTAR/2013

Mfr's Report Date: October 17, 2012

NHTSA Campaign Number: 12V-508

Components:
EQUIPMENT

Potential Number of Units Affected: 279

Problem Description:

Navistar is recalling certain model year 2013 International ProStar commercial trucks, manufactured from May 14, 2012, through August 14, 2012, and equipped with tow hook feature code 01570. The tow hooks may not have been heat treated to specification resulting in reduced strength.

Consequence:

Improperly heat treated tow hooks may unexpectedly break during vehicle recovery, resulting in the towed vehicle separating from the towing vehicle while in traffic, increasing the risk of a crash without warning with accompanying vehicle damage, injuries or deaths.

Remedy:

Navistar will notify owners, and dealers will replace the suspect tow hooks, free of charge. The safety recall is expected to begin on, or before, December 17, 2012. Owners may contact Navistar at 1-800-448-7825.

Notes:

Navistar's recall campaign number is 12527. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that Navistar may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement