



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 26, 2012

Mr. Gregory Vismara
Vice President
Gillig Corporation
25800 Clawiter Road
Hayward, CA 94545

NVS-215KS
12V-506

Subject: Exit Window Handle may Fail

Dear Mr. Vismara:

This letter serves to acknowledge Gillig Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
GILLIG/LOW FLOOR/2010

Mfr's Report Date: October 17, 2012

NHTSA Campaign Number: 12V-506

Components:
VISIBILITY:GLASS, SIDE/REAR

Potential Number of Units Affected: 657

Problem Description:

Gillig is recalling certain model year 2010 Lowfloor transit buses, manufactured April 16, 2010, through November 16, 2010, and equipped with Ricon 3-Minute Urban Transit Bus Window sets. The composition of the material used to cast the handle that opens the egress window is incorrect, resulting in a reduction in material strength. The handle(s) on the emergency egress passenger windows may break before the window latch is released.

Consequence:

In the event the egress window handle fails during an actual emergency situation, passengers may be trapped in the vehicle placing them at risk of injury.

Remedy:

Gillig will notify owners, and dealers will replace the window handles free of charge. The recall is expected to begin in November 2012. Owners may contact Gillig at 1-800-735-1500 for more information.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Gillig's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement