



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 22, 2012

Ms. Pascale Reyntijens
Compliance and Regulations
Van Hool N.V.
Bernard Van Hoolstraat 58
B-2500 Lier Koningshooikt
Belgium, 00 99999

NVS-215KS
12V-505

Subject: Fuel Filter Base Plate Damaged by Tire Blowout

Dear Ms. Reyntijens:

This letter serves to acknowledge Van Hool N.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VAN HOOL/TD925/2012

Mfr's Report Date: October 17, 2012

NHTSA Campaign Number: 12V-505

Components:
FUEL SYSTEM, OTHER:FUEL FILTER
STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Potential Number of Units Affected: 136

Problem Description:

Van Hool is recalling certain model year 2012 TD925 motorcoaches, manufactured from October 2011, through July 2012, equipped with a Cummins ISX engine and a Fuel Pro fuel filter located behind the left tag axle tire. In the event of a left tag axle tire blow out, debris from the blown tire may damage the Fuel Pro fuel filter compartment base plate.

Consequence:

Damage to the base plate may lead to a fuel leak inside the engine compartment. A fuel leak, in the presence of an ignition source, may result in a vehicle fire.

Remedy:

Van Hool through their US agent, ABC Bus, Inc., will notify owners, and dealers will install a thicker base plate to protect the fuel filter, free of charge. The safety recall is expected to begin on, or about, November 15, 2012. Owners may contact ABC Bus, Inc. toll free at 1-877-427-7278.

Notes:

Van Hool's recall campaign number is P703. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement