



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 24, 2012

Mr. David Cordero  
Safety Integrity and Recall Manager  
BMW of North America, LLC  
200 Chestnut Ridge Road Bldg 150  
Woodcliff Lake, NJ 07677

NVS-215KS  
12V-504

**Subject:** Doors May Not Fully Latch

Dear Mr. Cordero:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BMW/745I/2005  
BMW/745LI/2005  
BMW/750I/2006-2007  
BMW/750LI/2006-2007  
BMW/760I/2005-2006  
BMW/760LI/2005-2007

**Mfr's Report Date:** October 16, 2012

**NHTSA Campaign Number:** 12V-504

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 7,485

**Problem Description:**

BMW is recalling certain model year 2005-2007 7-Series vehicles, equipped with both Comfort Access and Soft Close Automatic options, and manufactured August 23, 2004, through September 3, 2007. Due to a software problem, the doors may appear to be closed and latched, but, in fact, may inadvertently open.

**Consequence:**

The door may unexpectedly open due to road or driving conditions or occupant contact with the door. The sudden opening may result in occupant ejection or increase the risk of injury in the event of a crash.

**Remedy:**

BMW will notify owners and dealers will update software. The recall is expected to begin in November 2012. Owners may contact BMW at 1-800-525-7417 or email BMW at CustomerRelations@bmwusa.com.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received BMW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement