

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 19, 2012

Mr. Donald Neff
Manager, Technical Compliance Office
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068-5009

Subject: Loose Steering and Suspension Bolts

Dear Mr. Neff:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215KS

12V-494

# Makes/Models/Model Years:

NISSAN/ALTIMA/2012-2013

**Mfr's Report Date:** October 9, 2012

NHTSA Campaign Number: 12V-494

**Components:** STEERING

SUSPENSION

**Potential Number of Units Affected:** 13,919

### **Problem Description:**

Nissan is recalling certain model year 2012-2013 Altima vehicles manufactured from May 10, 2012, through July 26, 2012. These vehicles may have been equipped with transverse link bolts and power steering rack bolts that were not torqued to proper specification.

#### **Consequence:**

The affected bolts could become loose and fall out which may lead to a loss of vehicle control, increasing the risk of a vehicle crash.

# Remedy:

Nissan will notify owners, and dealers will tighten the bolts to the proper torque specifications. The safety recall is expected to begin on, or about October 29, 2012. Owners may contact Nissan Customer Service at 1-800-647-7261.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

