



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 10, 2012

Mr. James Patterson
Automotive Safety Office
Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

NVS-215JN
12V-485

Subject: Incorrectly Bonded Windshield

Dear Mr. Patterson:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LAND ROVER/RANGE ROVER /2012

Mfr's Report Date: October 3, 2012

NHTSA Campaign Number: 12V-485

Components:

VISIBILITY:WINDSHIELD

Potential Number of Units Affected: 36

Problem Description:

Land Rover is recalling certain model year 2012 Range Rover vehicles. During the manufacturing process, the windshields on these vehicles may have been installed incorrectly.

Consequence:

In the event of a crash, the windshield may come loose from the vehicle, increasing the risk of injury to the vehicle's occupants.

Remedy:

Land Rover will notify owners, and dealers will replace the windshields. The recall is expected to begin on, or before, November 5, 2012. Owners may contact Land Rover at 1-800-637-6837.

Notes:

Land Rover's number for this recall is P028. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Joshua Neff who may be reached by phone at 202-366-0698, or by email at joshua.neff@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement