



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 9, 2012

Mr. Phillip Ownbey  
President & Chief Operating Officer  
Morgan Olson Corporation  
1801 S. Nottawa Street  
Strugis, MI 49091

NVS-215KS  
12V-482

**Subject:** Various Noncompliances with FMVSSs

Dear Mr. Ownbey:

This letter serves to acknowledge Morgan Olson Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MORGAN OLSON/WALK IN VAN/2009-2012

**Mfr's Report Date:** August 30, 2012

**NHTSA Campaign Number:** 12V-482

**Components:**

EXTERIOR LIGHTING

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

VISIBILITY:DEFROSTER/DEFOGGER SYSTEM

VISIBILITY:WINDSHIELD WIPER/WASHER

**Potential Number of Units Affected:** 24

**Problem Description:**

Morgan Olson is recalling certain model year 2009 through 2011 walk-in trucks due to failure to conform to various Federal Motor Vehicle Safety Standards (FMVSS). These vehicles may fail to comply with one or more of the following: FMVSS No. 101, "Controls and Displays;" FMVSS No. 103, "Windshield Defrosting and Defogging Systems;" FMVSS No. 104, "Windshield Wiping and Washing Systems;" FMVSS No. 108, "Lamps, Reflective Devices, and Associated Equipment;" FMVSS No. 206, "Door Locks and Door Retention Components;" and 49 CFR Part 567 "Certification."

**Consequence:**

Failure of the vehicles to meet one or more required safety standards may increase the risk of a crash or personal injury.

**Remedy:**

The only owner of the affected vehicles has been notified and Morgan Olson is working with the owner to bring the vehicles into compliance. Therefore, a owner notification letter will not be issued for this campaign. Any repairs will be made free of charge.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement