



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 3, 2012

Mr. JOE RESIL  
STARCRAFT RV, INC.  
903 SOUTH MAIN STREET  
P.O. BOX 460  
MIDDLEBURY, IN 46540

NVS-215JN  
12V-471

**Subject:** Tire Rim Diameter Label Misprint/FMVSS 110 Noncomp

Dear Mr. RESIL:

This letter serves to acknowledge STARCRAFT RV, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
STARCRAFT/AR-ONE/2012-2013

**Mfr's Report Date:** September 27, 2012

**NHTSA Campaign Number:** 12V-471

**Components:**  
EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 76

**Problem Description:**

Starcraft RV (Starcraft) is recalling certain model year 2012 and 2013 AR-One travel trailers that may have an inaccurate load carrying capacity label. Due to the inaccurate label, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims."

**Consequence:**

An inaccurate label may lead to the tire being replaced with one of an incorrect rim diameter. Two different diameter tires would reduce the handling ability of the trailer, increasing the risk of a crash.

**Remedy:**

Starcraft will notify owners and will provide a corrected label free of charge. The safety recall is expected to begin during October 2012. Owners may contact Starcraft RV at 1-800-945-4787.

**Notes:**

Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please be reminded of the following requirements:

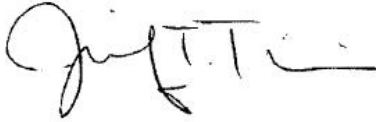
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the test results and other information used to determine the existence of the noncompliance. Include the date of each test and observation that indicated that a noncompliance might or did exist. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Joshua Neff who may be reached by phone at 202-366-0698, or by email at [joshua.neff@dot.gov](mailto:joshua.neff@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement