

September 26, 2012

Mr. KENNETH BUSH AMERICAN SUZUKI MOTOR CORP. 3251 E. IMPERIAL HIGHWAY P.O. BOX 1100 BREA, CA 92622-1100

Subject: Wheel Hubs with Insufficient Hardness

Dear Mr. BUSH:

This letter serves to acknowledge AMERICAN SUZUKI MOTOR CORP.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: SUZUKI/EQUATOR/2012

Mfr's Report Date: September 19, 2012

NHTSA Campaign Number: 12V-464

**Components:** SUSPENSION:FRONT:HUB

## Potential Number of Units Affected: 25

### **Problem Description:**

Suzuki is recalling certain model year 2012 Equator two-wheel drive vehicles manufactured from June 19, 2012, through July 12, 2012. These vehicles may have been equipped with front wheel hubs that may not meet the design hardness specifications. A wheel hub that was manufactured below hardness specification may wear prematurely and eventually crack.

#### **Consequence:**

If the vehicle is driven with a cracked wheel hub, the wheel hub may break, which would reduce the driver's ability to control the vehicle, possibly resulting in a vehicle crash.

#### **Remedy:**

All of the affected vehicles have been quarantined at Suzuki dealers prior to being sold. As such, a recall notification letter will not be issued. Suzuki dealers will replace the left and right side front wheel hub assemblies free of charge. Customers may contact Suzuki at 1-877-697-8985.

# Notes:

This is Suzuki recall campaign NY. Customers may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215JN 12V-464



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Joshua Neff who may be reached by phone at 202-366-0698, or by email at joshua.neff@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

