



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 21, 2012

Mr. JOSHUA CHARD
DIRECTOR, CORPORATE AND PRODUCT SAFETY
ALTEC INDUSTRIES INC.
210 INVERNESS CENTER DRIVE
BIRMINGHAM, AL 35242

NVS-215JN
12V-456

Subject: Cylinder Piston Retention System

Dear Mr. CHARD:

This letter serves to acknowledge ALTEC INDUSTRIES INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AH100/2002-2009
ALTEC/AH75/2002-2009
ALTEC/AH85/2002-2009
ALTEC/HL125/2002-2009

Mfr's Report Date: September 12, 2012

NHTSA Campaign Number: 12V-456

Components:

EQUIPMENT

Potential Number of Units Affected: 245

Problem Description:

Altec Industries, Inc. is recalling certain model year 2002-2009 AH75/85/100 and HL125 aerial device vehicles equipped with 16-foot radial outriggers. An improper torque was applied to the outrigger cylinder piston retention system during assembly. As a result, the cylinder could loosen from the rod allowing the outrigger leg to protrude beyond the confines of the chassis when it is in a stowed position.

Consequence:

If the cylinder loosens from the rod, the outrigger could strike a person or object, increasing the risk of injury or property damage.

Remedy:

Altec will notify owners, and will increase the torque on the piston free of charge. Altec has not provided a notification schedule. Owners may contact Altec Industries at 1-877-462-5832.

Notes:

Altec's recall campaign number is CSN 570. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Also copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Joshua Neff who may be reached by phone at 202-366-0698, or by email at joshua.neff@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement