



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 19, 2012

Ms. ALLISON FOY
TREAD AND RECALL ADMINISTRATOR
NORTH AMERICAN BUS INDUSTRIES, INC.
106 NATIONAL DRIVE
ANNISTON, AL 36207

NVS-215ET
12V-444

Subject: Emergency Release Handles

Dear Ms. FOY:

This letter serves to acknowledge NORTH AMERICAN BUS INDUSTRIES, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NABI/40LFW/2010
NABI/416/2010

Mfr's Report Date: September 12, 2012

NHTSA Campaign Number: 12V-444

Components:

VISIBILITY

Potential Number of Units Affected: 165

Problem Description:

North American Bus Industries (NABI) is recalling certain model year 2010 416 and 40LFW transit buses manufactured from January 1, 2010, through July 31, 2010. The emergency release handles on the emergency egress passenger windows may fail, causing the window release mechanism to operate improperly.

Consequence:

In the event of an emergency, the windows may fail to open and passengers may be delayed in exiting, increasing the risk of personal injury.

Remedy:

NABI will inspect and replace the window release handles, free of charge. The safety recall is expected to begin as early as September 2012. Owners may contact NABI at 1-256-831-4296.

Notes:

NABI's recall campaign number is 20124. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement