



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 13, 2012

Mr. PAUL LAROSE  
CHIEF OPERATING OFFICER  
NEW ENGLAND WHEELS  
33 MANNING ROAD  
BILLERICA, MA 01821

NVS-215ET  
12V-440

**Subject:** Wheelchair Lift/Outer Roll Stop Latching Mechanism

Dear Mr. LAROSE:

This letter serves to acknowledge NEW ENGLAND WHEELS's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEW ENGLAND WHEELS/FORD E-150/2006-2010  
NEW ENGLAND WHEELS/FORD E-250/2006-2010  
NEW ENGLAND WHEELS/FORD E-350/2006-2010

**Mfr's Report Date:** September 10, 2012

**NHTSA Campaign Number:** 12V-440

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 435

**Problem Description:**

New England Wheels, Inc., (New England Wheels) is recalling certain model year 2006-2010 Ford E-150, E-250, and E-350 vehicles equipped with Braun Century-2 and/or Vista-2 wheelchair lifts. Over time and with frequent use, the roll stop latches on the outer barrier may become bent or misaligned.

**Consequence:**

A wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair's occupant could fall and sustain injury.

**Remedy:**

New England Wheels will notify owners, and the repairs will be performed by authorized Braun dealers free of charge. Owners may contact New England Wheels, Inc., at 1-978-663-9724.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

It is understood that Braun will be handling the quarterly reporting for this campaign.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement