



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 6, 2012

Mr. JOSHUA CHARD  
DIRECTOR, CORPORATE AND PRODUCT SAFETY  
ALTEC INDUSTRIES INC.  
210 INVERNESS CENTER DRIVE  
BIRMINGHAM, AL 35242

NVS-215ET  
12V-423

**Subject:** PENGO extension shaft separation

Dear Mr. CHARD:

This letter serves to acknowledge ALTEC INDUSTRIES INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ALTEC/DIGGER DERRICK/2011-2012

**Mfr's Report Date:** August 28, 2012

**NHTSA Campaign Number:** 12V-423

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 2,193

**Problem Description:**

Altec Industries, Inc. is recalling certain model year 2011-2012 Digger Derrick vehicles equipped with a PENGO digger extension shaft. A defect in the base material at the weld joint may result in a stress fracture through the applied weld of the drive hub to the hex bar material.

**Consequence:**

The stress fracture could cause the extension shaft to separate from the drive hub when digging, increasing the risk of personal injury and/or property damage.

**Remedy:**

Altec will notify owners, and will inspect the PENGO digger extension shaft and, as necessary, replace the shaft, free of charge. Altec has not provided a notification schedule. Owners may contact Altec Industries at 1-877-462-5832.

**Notes:**

Altec's recall campaign number is CSN 568. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Also copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a stylized flourish at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement