



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 30, 2012

Mr. DAVID MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES
419 W. PIKE ST.
JACKSON CENTER, OH 45334

NVS-215ET
12V-416

Subject: Mounting Bolts

Dear Mr. MIHALICK:

This letter serves to acknowledge THOR INDUSTRIES's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SJC/MARQUE/2012
SJC/MCCOY-MILLER/2012

Mfr's Report Date: August 27, 2012

NHTSA Campaign Number: 12V-416

Components:
EQUIPMENT

Potential Number of Units Affected: 82

Problem Description:

SJC Industries (SJC) is recalling certain model year 2012 McCoy-Miller and Marque ambulance vehicles, manufactured from November 1, 2011, through August 9, 2012. The ambulance box mounting bolts were not properly torqued to specification. As such, the mounting bolts could become loose and fall off the vehicle.

Consequence:

Without correctly tightened mounting bolts, the ambulance compartment box can detach from the vehicle chassis, which in the event of a crash, may result in the passengers having an increased risk of injury.

Remedy:

SJC will notify owners, and dealers will inspect and tighten the mounting bolts free of charge. SJC has not provided a notification schedule. Owners may contact Thor Industries at 1-937-596-6849, ext 7363 or SJC Industries at 1-574- 970-6300.

Notes:

Customers may contact the National Highway Traffic Safety Administration's vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement