



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 24, 2012

Ms. Carmen Benavides  
Director, Product Investigations  
General Motors LLC  
3001 Van Dyke - Mail Code 480-210-2V1  
Warren, MI 48090-9055

NVS-215ET  
12V-408

**Subject:** Windsheild Wiper Hose/FMVSS 104

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHEVROLET/SONIC/2012

**Mfr's Report Date:** August 17, 2012

**NHTSA Campaign Number:** 12V-408

**Components:**  
VISIBILITY:WINDSHIELD WIPER/WASHER

**Potential Number of Units Affected:** 44,668

**Problem Description:**

General Motors LLC (GM) is recalling certain model year 2012 Chevrolet Sonic vehicles manufactured from May 5, 2011, through February 24, 2012. These vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 104, "Windshield Wiping and Washing Systems." The windshield wiper washer hose on these vehicles may separate from the washer fluid reservoir. If this occurs, washer fluid will not be available to the windshield.

**Consequence:**

A lack of washer fluid could impede the driver's view, increasing the risk of a crash.

**Remedy:**

GM will notify owners, and dealers will secure the windshield washer hose to prevent separation, free of charge. The safety recall is expected to begin on, or about, September 7, 2012. Owners may contact the Chevrolet owner center at 1-866-694-6546.

**Notes:**

GM's recall campaign number is 12176. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the test results and other information used to determine the existence of the noncompliance. Include the date of each test and observation that indicated that a noncompliance might or did exist. Please provide this information as soon as possible.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

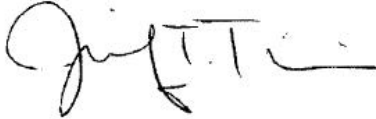
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement