

August 17, 2012

Mr. KENNETH BUSH AMERICAN SUZUKI MOTOR CORP. 3251 E. IMPERIAL HIGHWAY P.O. BOX 1100 BREA, CA 92622-1100

Subject: Loss of low/high beam headlamp function

Dear Mr. BUSH:

This letter serves to acknowledge AMERICAN SUZUKI MOTOR CORP.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: SUZUKI/FORENZA/2004-2006 SUZUKI/RENO/2005-2006

Mfr's Report Date: August 13, 2012

NHTSA Campaign Number: 12V-397

**Components:** ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH EXTERIOR LIGHTING:HEADLIGHTS

## Potential Number of Units Affected: 101,688

### **Problem Description:**

Suzuki is recalling certain model year 2004-2006 Forenza and model year 2005-2006 Reno vehicles manufactured from September 23, 2003, through March 7, 2006. Increased resistance due to poor contact between the terminals of certain wires can generate heat that can melt the splice pack used to connect the power circuit wires for the headlamps. This can lead result in intermittent or total loss of low/high beam headlamp function.

#### **Consequence:**

If the headlamps fail to function, this will lead to reduced driver visibility, increasing the risk of a crash.

#### **Remedy:**

Suzuki will notify owners, and Suzuki dealers will reconnect the affected wires with two heat-shrink crimps, free of charge. The safety recall is expected to begin during September 2012. Owners may contact Suzuki at 1-714-996-7040.

# Notes:

Suzuki's recall campaign number is NU. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215ET 12V-397

In your report you state that you expect to complete owner notification by the end of October 2012. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

