

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 14, 2012

NVS-215ET

12V-391

1200 New Jersey Avenue SE Washington, DC 20590

Mr. DAVID DILLON SR. MANAGER - CAMPAIGNS AND INVESTIGATION CHRYSLER GROUP LLC 800 CHRYSLER DRIVE CIMS-482-00-91 AUBURN HILLS, MI 48326-2757

Subject: Occupant Restraint Control Module

Dear Mr. DILLON:

This letter serves to acknowledge CHRYSLER GROUP LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

DODGE/DURANGO/2013

**Mfr's Report Date:** August 7, 2012

NHTSA Campaign Number: 12V-391

**Components:** AIR BAGS

Potential Number of Units Affected: 1.449

## **Problem Description:**

Chrysler is recalling certain model year 2013 Dodge Durango vehicles manufactured from April 11, 2012, through July 20, 2012. Some vehicles may have been built with the incorrect airbag occupant restraint control (ORC) module.

#### **Consequence:**

In the event of a side impact, rearward of the second row seat, the supplemental side air bag inflatable curtain may not deploy as intended, increasing the risk of occupant injury.

### Remedy

Chrysler will notify owners, and dealers will replace the ORC module, free of charge. The safety recall is expected to begin during September 2012. Owners may contact Chrysler at 1-800-853-1403.

#### **Notes:**

This is Chrysler recall number M25. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

