



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 14, 2012

Mr. JOSHUA CHARD
DIRECTOR, CORPORATE AND PRODUCT SAFETY
ALTEC INDUSTRIES INC.
210 INVERNESS CENTER DRIVE
BIRMINGHAM, AL 35242

NVS-215ET
12V-390

Subject: Torsion Bar

Dear Mr. CHARD:

This letter serves to acknowledge ALTEC INDUSTRIES INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AT200A/2012
ALTEC/AT235/2012
ALTEC/AT235P/2012
ALTEC/AT30-G/2012
ALTEC/AT37-G/2012
ALTEC/AT40M/P/2012

Mfr's Report Date: July 27, 2012

NHTSA Campaign Number: 12V-390

Components:

SUSPENSION:FRONT:SPRINGS:TORSION BAR

Potential Number of Units Affected: 141

Problem Description:

Altec Industries, Inc. is recalling certain model year 2012 Aerial Device vehicles built on a Navistar Terrastar chassis because the Altec-installed torsion bar increases the ride height of the front suspension, which when the vehicle hits bumps, may cause the vehicle to alter its steering direction.

Consequence:

As the vehicle hits bumps, it may deviate from the intended line of travel, increasing the risk of a crash.

Remedy:

Altec will notify owners, and will install an updated bracket and spring kit, free of charge. Altec has not provided a notification schedule. Owners may contact Altec Industries at 1-877-462-5832.

Notes:

Altec's recall campaign number is CSN 560. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Also copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement