



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 13, 2012

Ms. CARMEN BENAVIDES  
DIRECTOR, PRODUCT INVESTIGATIONS  
GENERAL MOTORS LLC  
3001 VAN DYKE - MAIL CODE 480-210-2V1  
WARREN, MI 48090-9055

NVS-215ET  
12V-388

**Subject:** Fuel Filler Pipe Corrosion

Dear Ms. BENAVIDES:

This letter serves to acknowledge GENERAL MOTORS LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/EXPRESS/2003-2004  
GMC/SAVANA/2003-2004

**Mfr's Report Date:** August 7, 2012

**NHTSA Campaign Number:** 12V-388

**Components:**

FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:FILLER PIPE AND CAP

**Potential Number of Units Affected:** 9,389

**Problem Description:**

General Motors (GM) is recalling certain model year 2003-2004 Chevrolet Express and GMC Savana vehicles, equipped with a left side cargo door, and originally sold or currently registered in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, and the District of Columbia. Water and road contaminants may become trapped in the protective conduit that covers the fuel filler pipe and may cause the pipe to corrode.

**Consequence:**

Significant corrosion may allow fuel to leak during refueling, and in the presence of an ignition source; there is an increased risk of fire.

**Remedy:**

GM will notify owners, and dealers will install a new fuel filler neck, free of charge. GM has not provided a notification schedule. Owners may contact the Chevrolet owner center at 1-866-694-6546 and GMC at 1-866-996-9463.

**Notes:**

GM's campaign number is 12166. Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

This recall was the subject of Preliminary Evaluation, PE11-040, conducted by the Office of Defects Investigation.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

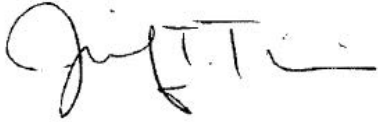
Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement