



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 10, 2012

Mr. MATT POLLARD
DESIGN ENGINEER
GLAVAL BUS DIVISION
914 COUNTY ROAD #1
ELKHART, IN 46515

NVS-215ET
12V-384

Subject: BUS ROOF ESCAPE HATCH/FMVSS 217

Dear Mr. POLLARD:

This letter serves to acknowledge GLAVAL BUS DIVISION's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL/ENTOURAGE/2011-2012
GLAVAL/PRIMETIME/2011-2012
GLAVAL/SPORT/2011-2012
GLAVAL/TITAN II/2011-2012
GLAVAL/UNIVERSAL/2011-2012

Mfr's Report Date: July 26, 2012

NHTSA Campaign Number: 12V-384

Components:

STRUCTURE:BODY:ROOF AND PILLARS

Potential Number of Units Affected: 90

Problem Description:

Glaval Bus is recalling certain model year 2011-2012 transit buses equipped with Speciality Manufacturing Inc. (SMI) ProLo roof escape hatches. Increased friction between the rear plate assemblies, p/no. 009327, and the nylon rear pop-up support, p/no. 008956, may result in opening force of the ProLo roof hatches that exceeds Federal standard requirements. Thus, these hatches fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

In the event of an emergency, passengers' exit from the bus may be hindered, possibly resulting in injury to the vehicle occupants.

Remedy:

Glaval Bus will notify owners. SMI will provide service kits along with repair instructions to dealers and owners, free of charge. The safety recall is expected to begin during August 2012. Owners may contact Glaval Bus at 1-574-262-2212 or SMI at 1-800-951-7867.

Notes:

Owners may also contact The National Highway Traffic Safety Administrations Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to WWW.SAFERCAR.GOV.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement