



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 9, 2012

Ms. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
GENERAL MOTORS LLC
3001 VAN DYKE - MAIL CODE 480-210-2V1
WARREN, MI 48090-9055

NVS-215ET
12V-377

Subject: Lower Control Arms

Dear Ms. BENAVIDES:

This letter serves to acknowledge GENERAL MOTORS LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/IMPALA/2008-2012

Mfr's Report Date: August 3, 2012

NHTSA Campaign Number: 12V-377

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 36,413

Problem Description:

General Motors (GM) is recalling certain model year 2008-2012 Chevrolet Impala police vehicles because the front lower control arms may fracture. This safety recall does not include non-police Chevrolet Impala vehicles.

Consequence:

A broken control arm can result in the loss of control of the vehicle, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will replace both front lower control arms, free of charge. The safety recall is expected to begin on August 21, 2012. Owners may contact the Chevrolet owner center at 1-866-694-6546.

Notes:

GM's campaign number is 12104. Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We have received General Motor's proposed owner notification letter and it is currently under review. You will be notified of any changes once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement