



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 3, 2012

Mr. DAVID MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES  
419 W. PIKE ST.  
JACKSON CENTER, OH 45334

NVS-215ET  
12V-364

**Subject:** Capacity Labels/FMVSS 120

Dear Mr. MIHALICK:

This letter serves to acknowledge THOR INDUSTRIES's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CROSSROADS/CRUISER/2013

**Mfr's Report Date:** July 30, 2012

**NHTSA Campaign Number:** 12V-364

**Components:**  
EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 4

**Problem Description:**

Crossroads is recalling certain model year 2013 Crossroads Cruiser recreational trailers, manufactured from April 19, 2012, through July 17, 2012. These vehicles were manufactured with incorrect information on the Federal Identification Tag, Tire and Loading Information Label and the Recreational Vehicle Cargo Carrying Capacity Label. Thus, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars."

**Consequence:**

An inaccurate label could lead to improper vehicle loading specifications which could lead to a tire failure which may result in personal injury or property damage.

**Remedy:**

Crossroads will notify owners and provide corrected labels. Owners may contact Thor industries at 937-596-7965 or Crossroads at 260-593-2866.

**Notes:**

Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement