



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 31, 2012

Mr. DAVID MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES  
419 W. PIKE ST.  
JACKSON CENTER, OH 45334

NVS-215KS  
12V-356

**Subject:** WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM

Dear Mr. MIHALICK:

This letter serves to acknowledge THOR INDUSTRIES's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO/AERO ELITE/2007-2011  
ELDORADO/AEROLITE/2007-2011  
ELDORADO/AEROTECH/2007-2011  
ELDORADO/TRANSTECH/2007-2011

**Mfr's Report Date:** July 24, 2012

**NHTSA Campaign Number:** 12V-356

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 2,215

**Problem Description:**

Eldorado National - Kansas (Eldorado) is recalling certain model year 2007 through 2011 Aerotech, Aerolite, Aero Elite, and Transtech buses equipped with Braun Century-2 and Vista-2 wheelchair lifts. Over time, and with frequent use, the roll stop latches on the outer barrier may become bent or misaligned.

**Consequence:**

A wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair's occupant could fall and sustain injury.

**Remedy:**

Eldorado will notify owners, and dealers will repair vehicles free of charge. The manufacturer has not yet provided the agency with a notification schedule. Owners may contact Eldorado at 1-800-955-9086 or Braun at 1-800-488-0359.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Eldorado's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

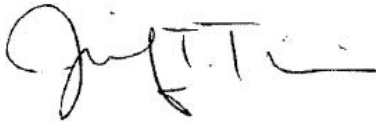
The information in your report suggests that Eldorado may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement