



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2012

Mr. DAVID MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES
419 W. PIKE ST.
JACKSON CENTER, OH 45334

NVS-215KS
12V-350

Subject: Atwood Furnaces/Gas Control Valve

Dear Mr. MIHALICK:

This letter serves to acknowledge THOR INDUSTRIES's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS/HAMPTON/2010-2011

Mfr's Report Date: July 23, 2012

NHTSA Campaign Number: 12V-350

Components:
EQUIPMENT

Potential Number of Units Affected: 223

Problem Description:

Crossroads is recalling certain model year 2010 and 2011 Hampton travel trailers manufactured from June 11, 2009, through November 2, 2010, equipped with Atwood Mobile Products (Atwood) furnaces. The furnaces were produced with a defective gas control valve which can stick in the open position.

Consequence:

If the gas valve sticks in the open position, gas could leak out and, in the presence of an ignition source, result in a fire.

Remedy:

Crossroads will notify owners, and dealers will repair the furnaces, free of charge. The manufacturer has not yet provided the agency with a notification schedule. Owners may contact Crossroads Warranty Service Department at 1-855-226-7496.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Crossroads' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

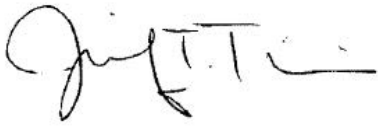
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement